

**Date: Thursday, March 19, 2020**  
**COVID-19— Closure of residences**

University of Montreal residences must close for an indefinite period **starting Monday, March 23, 2020.**

This decision was made on health grounds to ensure the health and safety of the tenants. In the current context, it becomes more and more difficult, in a closed environment like our residences, to apply the recommendations of social distancing requested by public health.

Accordingly, we urge tenants, in the interest of their health and that of others, to take the necessary steps to vacate the premises by March 23 and return home.

No tenant who is unable to find alternative accommodation will be forced to vacate their studio. If you cannot leave the residences before March 23, 2020, you must inform us immediately by [email](#). You will be taken care of by our team, who will offer you alternative solutions.

**Some important information:**

- If you decide to leave the residences definitively until the end of your lease, leave your keys in the chute located to the left of the customer service counter in building C, along with your lease renewal if you haven't given it yet. Make sure to empty your studio of your personal belongings.
- If you have already left the residences and you have not handed over your keys in the post chute, we consider that you are still occupying the premises. You don't have to come back to campus to hand over your keys. If you decide to return to collect your personal effects, you must communicate by email or by telephone with the Residences.
- Rents will be invoiced in proportion to your departure date agreed with the Residences. If amounts have been paid in advance, they will be refunded accordingly.

Please note that if you have decided to return in September, a deposit is no longer required from you so that we can register your reservation. If you have already left the residences and you have not submitted your lease renewal, please write to us to inform us of your intentions.

We remain available to answer your questions by [email](#).

The ZUM Residence Team